



F.N. CUTHBERT

Specialty Distributors of
Industrial, Electrical, and
Mechanical Products since 1940

This privacy statement (the "Statement") discloses the information collection, maintenance and use policies for your use of the F.N. Cuthbert Inc. web sites located at www.shopfnc.com, www.baseboardheaterstore.com and www.gasheaterstore.com (the "Sites"). Please read this Statement carefully prior to using the site. F.N. Cuthbert Inc. and its affiliates and subsidiaries recognize the importance of personal privacy and is dedicated to protecting yours. All data collection by F.N. Cuthbert Inc., both on and off line is conducted in accordance with this statement, which we strictly adhere to. Questions regarding this statement should be directed to sales@fncuthbert.com. This web site is the responsibility of F.N. Cuthbert Inc. F.N. Cuthbert Inc. can be contacted by mail at Box 140570, Toledo, OH 43614.

1. Collection of Personal Information from Site Visitors

In order to access certain services or restricted areas (such as your account information, online usage reports, sign-up processes, and credit card transactions) within any of our web sites, we may require that you provide certain personally identifying information. This information may include your legal name, address, telephone number, e-mail address, method of payment, data entered to use certain services and, if applicable, credit card number. We reserve the right to request any additional information necessary to establish and maintain your account for use of these services.

F.N. Cuthbert Inc. automatically collects and/or tracks: (1) the home server domain names, e-mail addresses, type of client computer, and type of web browser of visitors to our web site, (2) the e-mail addresses of visitors that communicate with us via e-mail (3) information knowingly provided by the visitor in sales orders, registration forms, surveys, and contest entries, and (4) aggregate or specific information on what pages visitors access.

Some pages on the Site use a technology called "cookies," which allows us to better serve visitors when they purchase a product on our web site, request additional information about our company, products or services, or participate in various activities posted on our site. Cookies are small data files that our site places on visitors' computers. Cookies may be used to collect and maintain certain visitor provided data such as the visitor's name, user-name, shopping cart and other non-personal information such as pages or advertisements viewed by the visitor. When the visitor revisits the company's web site, we can recognize the visitor by the cookie and customize the visitor's experience accordingly. Although cookies are stored on the visitor's hard drive and not stored, in any form, by us, the visitor can set his or her browser to provide notice whenever a cookie is received, which gives the visitor the opportunity to decide whether to accept it or not.

2. Use of Personal Data Collected

Our goal is to provide our customers with comprehensive and personalized service. The information we collect helps us to achieve this goal. Personal data collected by us will be used for marketing and promotional purposes, feedback purposes, for a statistical analysis of users' behavior, for product development or enhancement, for content improvement, and to customize content and layout of our site. Names, postal and e-mail addresses, and phone numbers collected may be added to our databases and used for future contact regarding new products and services, upcoming events, status of orders placed online, processing orders and payment and customer service.

3. Disclosure of Personal Data to Third Parties

We maintain a secured area on our site for the maintenance and transmission of personal data which is not connected to the Internet. Although we will use all reasonable efforts to safeguard the confidentiality of the personal data you provide to us, transmissions made by means of the Internet cannot be made absolutely secure. We will have no liability for disclosure of such data due to errors in transmission or interception by unauthorized acts of third parties.

5. Opt-Out Rights

Visitors may opt out of having their personal information used by us or third parties to send promotional materials to the visitor, by contacting us by e-mail or by indicating such preference by unchecking the applicable box adjacent to the location where personal information is requested.

6. Access to and Ability to Correct Personal Data

Upon request by e-mail or by mail, and upon proper verification, we will provide to visitors a summary of any personal information retained by us regarding the visitor. Visitors may modify, correct, or update their personal record or cause their personal record to be removed from our database. F.N. Cuthbert Inc. will only send personal records to the e-mail address on file for the visitor name associated with it.

7. Company's Right to Contact Visitors

We reserve the right to contact visitors that use this site regarding their account status and changes to any subscriber agreement, this statement, or any other policies or agreements relevant to site visitors.

8. Processing of Information

By providing information to the site, customers in all jurisdictions, including the European Union, fully understand and unambiguously consent to the processing of their information in the United States in accordance with the procedures outlined in this statement.

9. Other Sites

Our site may contain links to other sites. Other sites may also reference or link to our site. F.N. Cuthbert Inc. is not responsible for the privacy practices or the content of such other sites.

10. Your Use of the Site

By using this site, you signify your assent to this statement. If you do not agree with the terms of this statement, please do not use our site. We reserve the right, at our discretion, to change, modify, add, or remove portions from this statement at any time. Your continued use of our site following the posting of changes to these terms means you accept these changes.